## **Howard Suamico Business and Professional Association**

Board of Directors Meeting
Wednesday, December 14, 2022 – 8-9:30 a.m.
Howard-Suamico School District Office

Board Members:		Ad Hoc:
Ilya Dayter	Nick Klimek - President	<mark>Julie Gerczak</mark>
Cindy Schmidt	Ryan Tachick	Bob Strazishar
Michell Bartlein	Katie Longsine - Vice President	Dave Weise/Paul Evert
James Lewis	Damian LaCroix/Kimberly Uelmen/ <mark>Kim</mark> Decur - Secretary	
<mark>Connor Larsen</mark> - Treasurer	Alex Kaker/Nick Lemke	
Tom VandenHeuvel	Blake Olejniczak	

- 1. Call to Order Nick Klimek, President \*8:00 am
  - a. Member Attendee Mitch Mennen & Alysha Kaiser Pfotenhauer Funeral Home
  - b. Member Attendee Justin Spettel Core Insurance
  - c. Member Attendee Anna-Lisa Hunter Suamico United Methodist Church
  - d. Member Attendee Clint Kimps Kimps Ace Hardware
- 2. Secretary's Report \*8:02 am
- 3. Treasurer's Report Connor Larsen \*8:03 am
- 4. Community Reports \*8:05 am
  - a. Village of Suamico Nick Lemke/Alex Kaker
    - i. New signs have been installed
    - ii. Buzz Social is expanding, summertime will bring outdoor patio usage
    - iii. Taco Bell construction underway
    - iv. Pizza Hut going in on Velp
    - v. Know Your Local Government Series new series Village of Suamico will be trying in 2023, looking for sponsors
  - b. Village of Howard Paul Evert
  - c. Howard-Suamico School District Kimberly Uelmen
  - d. Discover Green Bay Julie Gerczak

- i. New building making progress
- ii. Milwaukee Food Tours met with Discover Green Bay recently for ship dock events to come in 2023
- iii. WIAA will have lacrosse tournament next year hoping to have Green Bay host (possibly Bay Port)
- 5. Committee Reports \*8:15 am
  - a. Finance\*8:15 am
    - i. 2023 Budget Operating
      - 1. Connor to review his projection of our operating accounts
      - 2. Nick to discuss operating cash balance It is great to see that we have cash on hand but it is a sign that it is okay to spend some of our operating account to accomplish our mission.
      - 3. Events/Communications/Other means to help our community in Howard and Suamico continue to grow and strive.
  - b. Events \*8:20 am
    - i. Christmas Party
      - 1. Cindy went through agenda
      - 2. Bucket raffles to benefit Grit920
        - a. Limit to 2 wins per household
      - 3. Last minute 50/50 raffle?
      - 4. 24 people have signed up so far
      - 5. Need to follow up with Bob on email receipt process
    - ii. Recap 2022
    - iii. Board Discussion:
      - Reflect on 2022 What went well? Where is there room for improvement?
        - a. More diversified this year and innovative events
        - b. Brought new faces to events
        - c. Feedback about daytime event was that it was a good timeframe
        - d. Post-event surveys had good response good practice to continue going forward
        - e. Weekday events were also easier to attend
        - f. Good way to reconnect with others post-COVID
        - g. Overall well-attended
        - h. Career Fair: Student feedback was good, impact in community
          - i. Idea: can we give students surveys to complete after the career fair?
      - 2. Goals for 2023
        - a. Give enough time to plan future events
        - b. Communication: need to figure out how best to communicate upcoming events

- c. Have point people for events an assigned person who is tasked with keeping the planning committee on track
- d. Postcard mailer to advertise events quarterly? annual?
- e. Plan events where small businesses can set up and promote themselves (like On Broadway events held recently)
- f. Lunch or breakfast event where small businesses can "brag" about themselves and explain who they are/what they do
- g. More speaker events throughout the year
  - i. Alonzo Kelly Suamico resident who speaks on leadership/professional development
- h. Look at price point for some events lower ticket price to increase attendance
- i. Increase dues to include tier system
- Change event contributions to align with budget planning time for businesses
- c. Communications \*8:35 am
  - i. Recap 2022
  - ii. Board Discussion:
    - 1. Reflect on 2022 What went well? Where is there room for improvement?
      - a. More frequent sharing of events that members have on Facebook
    - 2. Goals for 2023
      - a. Summer Days need to plan out in advance to generate more traffic
      - b. New Member Benefit package
        - i. Including Tier Membership
      - c. Lots of brainstorming but not implementing these good ideas
        - i. taking/sharing photos from events
        - ii. Maybe set up Instagram account
      - d. Year-end recap video to share videos/photos from the year
        - Share video clips and photos to Slack and possibly outsource social media content creation
      - e. Community Bulletin more content
        - i. Community Calendar/Community Events
      - f. Website is a #1 priority
      - g. Do a better job of helping promote businesses during special times throughout the year like Restaurant Week
      - h. Include more "meat" to connect with readers/viewers
        - i. Wellness portion
        - ii. Hardware How-To
      - i. Jobs classified section

- d. Member Engagement \*8:50 am
  - i. Recap 2022
  - ii. Board Discussion:
    - Reflect on 2022 What went well? Where is there room for improvement?
      - a. Gained 23 new members
    - 2. Goals for 2023
      - a. Know who to contact in order to make sure to have the right (active) members
      - b. How do we garner more member/business engagement?
      - c. Try to better engage top-down (not just owners, but associates, etc.) to create loyalty within the community
      - d. Share ideas business to business
      - e. Business owner or professional mentorship program?
        - i. Recent retirees as resource
        - ii. Expand to not just business owners anybody can benefit from mentorship
- 6. President's Comments \*9:05 am
  - a. Communication Michell Bartlein \*9:05 am
    - i. Better internal communication
      - 1. Currently all over the place need to find consistent means of communication
        - a. Email
          - i. make a folder for HSBPA stuff
          - ii. Be diligent about hitting "reply all"
        - b. Text can't highlight conversations, inefficient
    - ii. Using Slack (versus email)
      - 1. Streamlined
      - 2. More functionality
      - 3. Better notification easy to tell when there are new messages
      - 4. Would need to be all-in (all HSBPA communications are shared on Slack)
  - b. IRS Late Fees
    - Kerber-Rose will pay back what was paid in error but requesting future free advertising for bookkeeping purposes
  - HSBPA Awards \*9:15 am respond by next week if you have any nominations (will be awarded at Christmas Party). Cindy will send out the listing.
    - i. 2022 Business of the Year
    - ii. 2022 Volunteer of the Year
    - iii. 2022 Gordon Lenz Cornerstone Award
  - d. Board Members \*9:25 am
    - i. Board members leaving us as of 12/31/2022:
      - 1. Ilya Dayter

- 2. Tom VandenHeuvel
- ii. Board members to be approved and begin term as of 1/1/2023:
  - 1. Mitch Mennen Pfotenhauer Funeral Home approved
  - 2. Justin Spettel Core Insurance approved
  - 3. Anna-Lisa Hunter Suamico United Methodist Church approved
  - 4. Clint Kimps Kimps Ace Hardware approved
- 7. Adjournment \*9:34 am